

Community Charter Evaluation Feedback

Appendix 2

| | QUESTION | 1 | 2 | 3 | 4 | 5 | COMMENTS ON INDIVIDUAL QUESTIONS |
|----|---|---|---|---|---|---|--|
| 1 | I found the document useful and informative | 0 | 0 | 5 | 5 | 5 | Would like to see a live version on a NE Area Committee website. |
| 2 | I feel that the information in the charter lets me know how I can have more of a say about what is going on in my area | 0 | 0 | 5 | 6 | 3 | Dedicated website will enable 'weekly polls' on local issues and weblinks to groups supported by area committee funding. |
| 3 | I found the content relevant to me as a local resident / worker | 0 | 0 | 5 | 5 | 5 | Why not have a charter for each ward? I want to see current and future priorities for Moortown for example. |
| 4 | The document was easy to read and understandable | 0 | 1 | 3 | 5 | 6 | Calendar should be separate to the charter, this will enable much clearer communication of local priorities, illustrated with photographs and annotated maps. |
| 5 | I found the calendar useful | 1 | 2 | 1 | 9 | 2 | No venue or times for each AC meeting. Text too small. Online calendar on dedicated website would be better value for money. |
| 6 | I feel more informed on what is being done to improve the area | 1 | 0 | 5 | 3 | 6 | Dedicated charter for each ward will enable a lot more information to be relayed to local residents/businesses and makes it more relevant to communities. Charter is trying to satisfy all 3 wards but fails to satisfy any! Messages are too diluted. |
| 7 | I feel more informed about the work of the Area Committee and the role of my local councillors | 0 | 2 | 3 | 5 | 5 | Not all the work if ward councillors can be presented in charter. Dedicated Moortown charter would be much more focussed, informative and would encourage greater involvement by Moortown residents. Area Committees must have a dedicated website with information, documents to download, online polls, councillor blogs, web links to local groups etc. |
| 8 | I feel more informed on what funding is being spent in the area | 0 | 1 | 3 | 5 | 5 | Website with live data will enable residents to appreciate what funding is being spent in each ward along with ward charters. |
| 9 | After receiving the charter I would be more likely to get involved in future events | 2 | 0 | 4 | 6 | 3 | Would like to see dedicated charter and delivery plan for Moortown. This would enable resident to appreciate local priorities. |
| 10 | The cost of producing the charter for 2009/10 is equivalent to 6p per council tax payer in the area. Do you feel this provides value for money? | 1 | 1 | 4 | 6 | 3 | Cost of running a dedicated website would be even better value for money than a paper copy of charter published once a year. |

Residents completed forms 7
 Community Groups completed forms 6
 Partner Organisation completed forms 2

Additional Comments

Make sure we get a copy earlier - it is now 5 months out of date

A job well done!

Why is there nothing for the youth in the Queenshill area and Moortown. We wanted a play area 'on the green' GH avenue years ago but ENEH - nothing happened again. Also why is the Baptist Church, corner of Kings Lane/Stonegate Road NOT mentioned on the calendar for surgeries for councillors?

Yes even though photographs of the dojo were included we were not mentioned. I feel a little under represented as all other youth services are discussed.

I think my answers are distorted because I don't live in LS17 but in LS8. I have to glean information from your ????

Grass cutting - the drivers seem to delight in this task at times tearing up the verges and leaving great swathes uncut. Also the edges of pathways need to be trimmed.

The calendar is 6-12mths out of date. There should be a greater emphasis on the environment.

Calendar - font too small to read - even with glasses on!

Get on with the good work (continue)!

In the charter very little has been done for the elderly. We need more mixed group activities in Moortown for elderly -eg. day centre, one stop shop etc.

Charter must be specific to localities. Separate Roundhay, Moortown and Chapel Allerton charters would allow communication of a much greater range of local issues, priorities, projects and more importantly future delivery plans. Charter should be on website and be updated regularly. Residents expect detailed, accurate, real time information on local charters and delivery plans.